# Impact Evaluation of the Tanzania Water Sector Project

**Baseline Results** 

DAR ES SALAAM, TANZANIA JULY 24, 2014









Compact 1: 2008-2013, \$698 million

<u>Goal</u>: advance economic growth and poverty reduction through strategic investments in transportation, energy, and water

<u>WSP</u>: \$64.2 million

Lower Ruvu Plant Expansion, Dar es Salaam Morogoro Water Supply Activity Canceled: Non-revenue water component

#### **Water Sector Project**

Increase human and physical capital and reduce the prevalence of water-related diseases by expanding the capacity of the Lower Ruvu Water Treatment Plant from 180 to 270 million liters per day; rehabilitating water intake and water treatment plants, and improving the existing distribution network in the city of Morogoro.

### Projected Long-Term Results (Up to 20 years)

ESTIMATED BENEFICIARIES

2,801,856

ESTIMATED INCREASE IN HOUSEHOLD INCOME

\$113,000,000

20-year projected benefits are based on the best, currently available, information and may be updated if new, more reliable, data becomes available.





### **Evaluation Questions**

Outcomes	Objectives	Compact Goal	Implementation	Other Post- Intervention
Impact on:	Impact on:	Impact on:		
Water <b>supply</b> at the utility level	Consumption patterns of water at household level	Poverty and income	Implemented according to plan?	Unintended results of the project?
<b>Demand</b> for connections to	Haalth /diarrhaal		Challenges encountered? How	Likelihood that results will be
network	Health (diarrheal incidence among children under 5)		were they addressed?	sustained over time?
Access to water and	,			Cost-effectiveness or
availability of water	Investment in		<b>Lessons learned</b> from	re-estimated
(household level)	physical and human capital		design and implementation?	Economic Rate of Return (ERR) based
Water <b>quality</b>				on realized benefits
(source, distribution channel, point of	<b>Sub-groups</b> including women, children,		Variations in this	and costs of the
consumption)	poor		activity worth considering in the future?	project?
	Businesses, schools, health centers			

### Impact Evaluation Design - Summary

- Quasi-experimental design: Tests cause and effect relationships, using statistical matching technique
- Generalized Propensity
   Score Matching (GPSM):
   Statistically matches households based on similar characteristics (socioeconomic status, demographics, baseline water access and use), and compares outcomes between similar households
- Mixed methods analysis:

   Qualitative, geospatial, and direct measurement data supplement quantitative data from household questionnaire



- Primary and secondary
   data: Analysis uses primary
   data collected in Dar es
   Salaam and Morogoro and
   secondary data from
   utilities and other agencies
- Considers intervening factors: Evaluates factors that may influence relationships between MCC interventions and outcomes of interest (e.g. water expenditures, water treatment practices)
- Integrates process-related questions: Examines how project implementation may influence project impacts

### **Data Collection**

Listing: Mini-Survey

Mini-Survey

Listing: Full Baseline

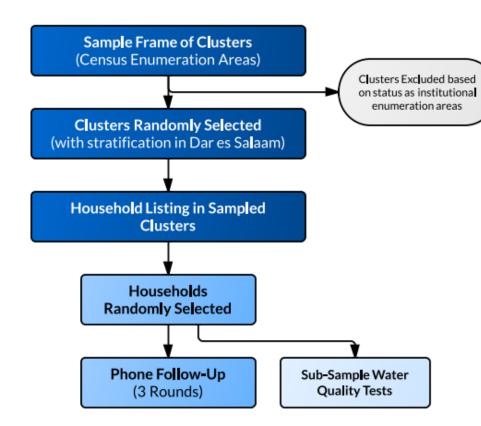
Full Baseline Survey

Water Quality Tests
Phone Survey (3 rounds)

Qualitative Interviews

Geospatial & secondary data collection

April	May	Jun	Jul	Aug	Sept



#### Household sample size:

5,008 households surveyed from 626 census enumeration areas (clusters)

Electronic data collection by local firm, EDI, using Surveybe.

#### Dar es Salaam

313 clusters / 15,2902% geographical coverage

2,504 households interviewed (8 households per cluster)

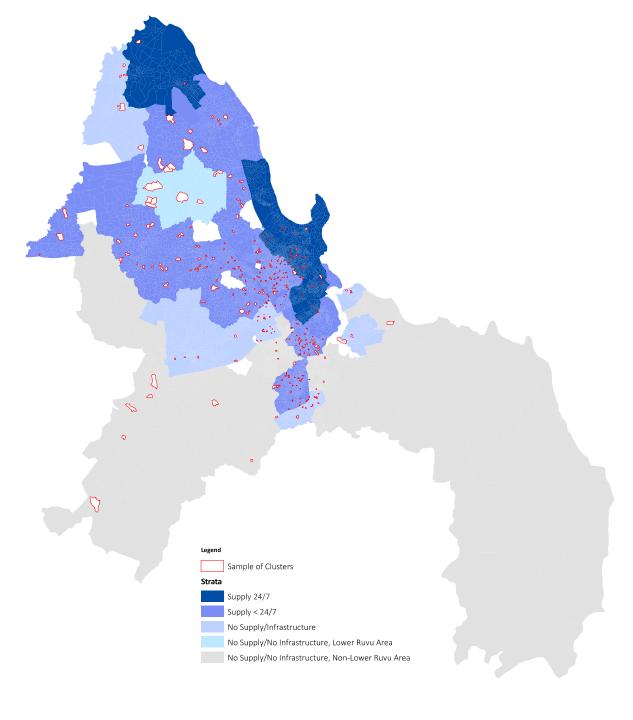
#### 5 strata (DAWASCO data)

- No infrastructure (LR)
- No infrastructure (non LR)
- 0 hours, infrastructure
- Supply < 24/7
- Supply 24/7

97.3% of sample achieved in first attempt to contact

82% response rate overall (88% & 75% in first & second attempts)

<1% refusal rate





#### Morogoro

313 clusters / 717 44% geographical coverage

2,504 households interviewed (8 households per cluster)

99% of sample achieved in first attempt to contact

79% response rate overall (93% & 65% in first & second attempts)

<1% refusal rate

#### Phone Surveys

#### Participation in all 3 rounds:

- 83% of households in Dar es Salaam
- 78% of households in Morogoro
- ~90% from both cities in 3<sup>rd</sup> round

#### Water Quality Testing

- 515 tests in Dar es Salaam covering 302 clusters
  - 24% from household taps
- 598 tests in Morogoro covering 313 clusters
  - 83% from household taps

#### Qualitative Data

- 14 focus groups
- 52 interviews: water kiosks, tankers, vendors, businesses, community-managed sources
- 12 Health/Edu site visits
- 10 Key Informants interviews

#### Geospatial Data

- EA boundaries for sampling (NBS)
- Household GPS coordinates (EDI)
- Rainfall measurements (TMA)
- Distribution network (DAWASCO/MORUWASA)
- Updated network & kiosks in Morogoro (K. Serafin)



#### Impact on:

### Water Supply: Utility-level

### Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### As of September 2013:

- Lower Ruvu intervention producing baseline supply
- Morogoro residents already receiving some increased supply as Mafiga producing almost at new capacity
- MORUWASA estimates 14 average service-hours per day for households in network, with 31% having 24/7 access (no data for Dar es Salaam)
- Consumption estimated by utilities at 70-100 L/capita/week
- Non-Revenue Water (NRW) in Dar es Salaam is >50%, Morogoro is <25%\*</li>
- Continuity of service in Morogoro:
  - 13-17 service hours/day, on average (varies by month)
  - 28-31% of customers have 24/7 access

Sources: DAWASA, MORUWASA reports to MCA-T and MORUWASA monthly reports

\*NRW estimates for Morogoro are <25% through June 2013 in both MORUWASA monthly reports and MCA-T ITT (indicator tracking table) data. MCA-T ITT data for Q20 of the Compact (Jul-Sept 2013) have an estimate for NRW in Morogoro that has been revised upward, to approximately 46%.



Flow meter at Mafiga

Impact on:

### Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

### Water Supply: Utility-level

- Supply not meeting demand in either city
  - Monthly reports in Morogoro show that production is about two-thirds of estimated demand.
  - Increased supply through the system has potential to incite demand for connections.
  - Potential demand (estimated using census 2012 data)
    - Dar es Salaam: over 1 million households (compared to 202 thousand connected)
    - Morogoro: over 77 thousand households (compared to 23 thousand connected)
- Potential for impact:
  - Without even increasing the number of connections, there is potential for impact if non-active customers begin receiving water

Source: DAWASA, MORUWASA reports to MCA-T and MORUWASA monthly reports

#### Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

DAR ES SALAAM	Apr- June '13 Q19	July- Sept '13 Q20
Customers with connection to line but no water (zero meter reading): Lower Ruvu	66,338	66,204
Total number of customers: Lower Ruvu	201,991	201,681
Total number of current domestic customers: Lower Ruvu	126,847	127,985
Total number of current non-domestic customers: Lower Ruvu	6,186	6,418
Proportion of non-active customers: Lower Ruvu (%)	33%	33%

MOROGORO	Apr-	July-
	June '13	Sept '13
	Q19	Q20
Total number of current domestic customers	22,608	22,802
Total number of current non-domestic customers	1,321	1,372
Proportion of non-active customers (%)	2%	6%

Morogoro	February	March	April	May	June
Volume of water produced	695,500	675,000	715,000	713,000	709,000
(m³)					
Estimated monthly	1,104,320	1,222,640	1,183,200	1,222,640	1,183,000
demand (m³)					

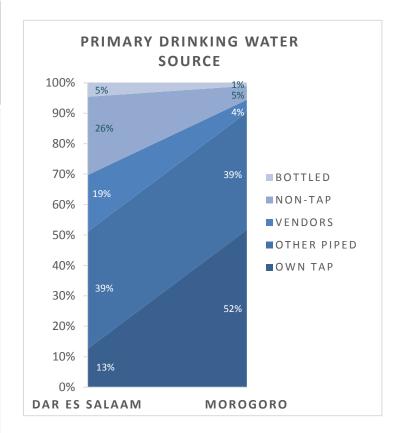
Impact on:

Water supply at the utility level

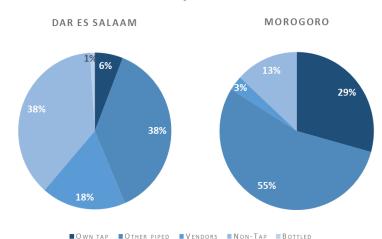
Demand for connections to network

## Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)







Households using, as primary source:

- Own tap on premises
  - 13% in Dar es Salaam
  - 52% in Morogoro
- Piped source (own tap, or other piped)
  - 52% of residents in Dar es Salaam
  - 91% in Morogoro

In Dar es Salaam, a fifth of the poorest households obtain drinking water primarily from vendors (3% in Morogoro).

~40% of the poorest in Dar es Salaam use a non-tap source for drinking.

Poor households are more likely rely on sources of lower quality & those that require more time and money (especially in Dar es Salaam).

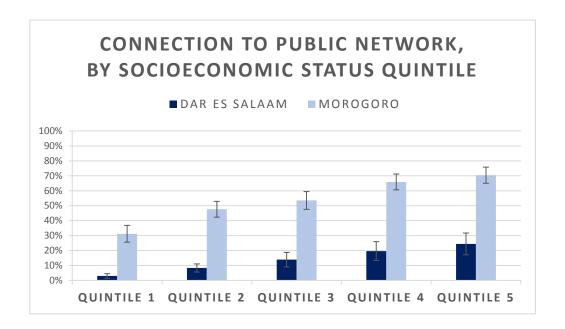
Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)



But poorest may not necessarily benefit directly from the interventions.

The most immediate and direct benefits of the project are expected to go to those connected to the network.

Households of the lowest socioeconomic status have the lowest connection rates to public distribution network.

- Dar es Salaam: 3% of the poorest are connected to a public network tap, and 24% of the wealthiest.
- Morogoro: 31% of the poorest are connected, and 70% of the wealthiest.

#### Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### Water source use by activity

		Dar es	Salaam	
Water Source	Drinking	Cooking	Washing	Cleaning
Own tap	15%	17%	17%	17%
Other piped	51%	52%	51%	51%
Vendors	29%	25%	24%	23%
Non-Tap	39%	57%	64%	65%
Bottled	12%	2%	1%	1%
Other	1%	1%	1%	1%
		More	ogoro	
Water Source	Drinking	Cooking	Washing	Cleaning
Own tap	57%	58%	58%	58%
Other piped	52%	52%	51%	51%
Vendors	8%	8%	<b>7</b> %	<b>7</b> %
Non-Tap	25%	30%	36%	36%
Bottled	6%	0%	0%	0%
Other	2%	2%	2%	2%

**In Dar es Salaam,** non-tap sources are most frequently used for all activities other than drinking, followed by other piped sources.

**In Morogoro,** water from a tap on premises is most commonly used for all activities, with other piped sources next, and non-tap sources third.

Reflects higher connection rates in Morogoro.

Since intervention aims to improve supply through the public network, changes in the overall portfolio and ranking of various sources will be assessed baseline to endline.

#### Impact on:

Water supply at the utility level

## Demand for connections to network

## Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### Statistical analysis modeling demand for piped water

- 1. Determinants of having a tap on premises
- 2. Determinants of choice of main source of drinking water

#### 1. Determinants of having a piped source

#### 2. Determinants of main drinking water source

#### Neighborhood effects are most influential:

- Probability of having tap connection increases by 5.2% in Morogoro and 5.8% in Dar es Salaam, for each additional connected household in the neighborhood.
- Household composition and housing characteristics not statistically significant factors when the neighborhood effects are considered.

### This suggests that use of piped water sources is mainly constrained by supply factors.

Efforts to make piped water more available (e.g., through increased connection rates) likely to increase use substantially.

#### Socioeconomic status most influential:

- Wealthiest >10% more likely to use tap compared to poorest
- Households with best-educated adult completing primary school, are 36% less likely to use surface water

Wealthier households more likely to benefit directly from an expansion in supply of tapped water through own tap; poorer households may benefit indirectly (at least at first).

#### Impact on:

Water supply at the utility level

## Demand for connections to network

## Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### Qualitative Insights

- Tap water is preferred and sought out for drinking in both cities
- Borehole/shallow well water is much more abundant in Dar es Salaam, but due to its salinity, it cannot be used for all purposes, including consumption
- Even those connected rely on other sources due to irregular schedules and frequent rationing experienced through the network
- Other sources each present distinct challenges (collection times, mark-ups)
- Mixed perceptions about public utility: respondents believe utilities trying to serve the population well, but frustration about billing and erratic rationing persists



"If water increased... I would no longer have to buy water from wells. I spend [1200 TZS] every day on water, therefore if I pay DAWASCO bills the cost would be lower."

"...their water flows once a month; how can I wait for water that comes once a month or once in two months? ... One asks, where do all these charges come from? ... Even when you open the tap and only air comes out, it reads as if water was flowing."

#### Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### System-Level Water Quality

- CDC recommends minimum dosage of .5 mg/L of free chlorine to maintain the quality of water through a distribution network; lower levels are not considered sufficient to disinfect tap water.
- Dar es Salaam:
  - Lower Ruvu treatment plant: Only 1 of 4 water samples met CDC threshold.
  - Upper Ruvu treatment plant: All samples successfully met CDC criteria
  - Mtoni treatment plant: 3 of 4 met criteria
- Morogoro:
  - Mambogo: Almost all samples have insufficient chlorination. Treatment plant still under construction without full treatment capabilities yet.
  - Mafiga: Almost all samples (7 of 8) met CDC threshold.



Chlorine dosing at Mafiga, in Morogoro

Improvements in the water treatment capability (especially in Morogoro) are likely to provide benefits of improved water quality to city residents.

Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### Household water quality

Water quality tests included fecal bacteria (coliform microbial density), total chlorine (sub-sample free chlorine), and turbidity.

#### Fecal Bacteria

_		Dar es Salaam		Morogoro			
Fecal bacteria risk rating	Household	Community	Overall	Household	Community	Overall	
Satisfactory	90	254	344	378	50	428	
Satisfactory	73%	65%	67%	77%	48%	72%	
l la catiafa at a m.	34	137	171	116	54	170	
Unsatisfactory	27%	35%	33%	23%	52%	28%	
Total	124	391	515	494	104	598	
Total	100%	100%	100%	100%	100%	100%	

- At households, 1/4<sup>th</sup> of samples contaminated with fecal bacteria
- At community/shared tap sources quality was worse and much more varied
- Areas closer to the distribution network less likely to have poor water quality: greater access to the piped network appears to yield safer water
- Project improvements may benefit households using poorer quality sources if they can switch to piped sources



Water from community source in Morogoro

#### Impact on:

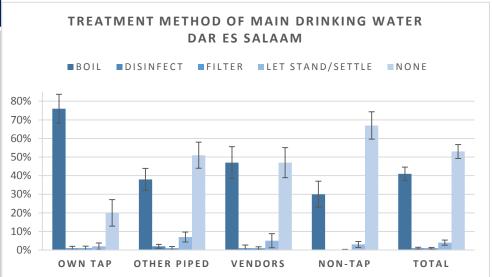
Water supply at the utility level

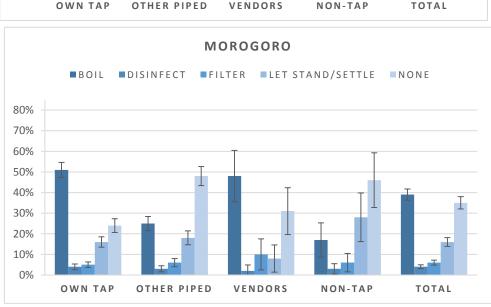
Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### *Intervening factor: water treatment*





- Tap water most likely to be treated
- Non-tap water is the least likely (with the exception of water from vendors in Morogoro)
- Many respondents do nothing to treat water, especially from non-tap sources

#### Statistical model results:

- Access to piped water increases probability of treating water by 11%
- Increased education of besteducated adult and higher SES also positively associated with water treatment

Impact on:

## Consumption patterns of water at household level

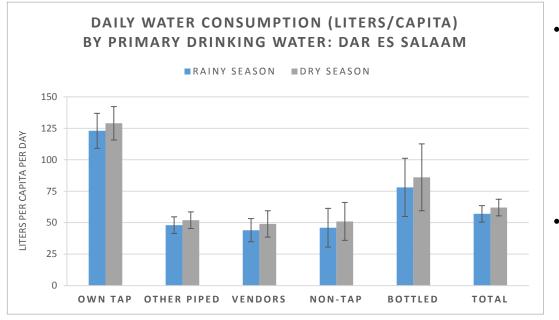
Health (diarrheal incidence among children under 5)

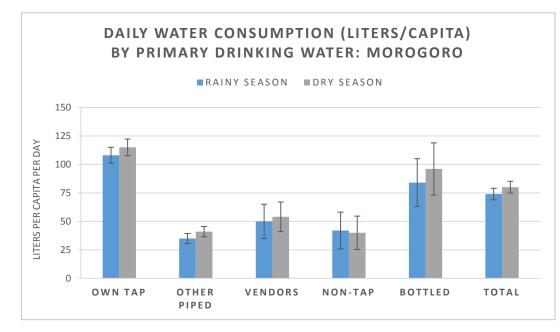
Investment in physical and human capital

Sub-groups including women, children, poor

Businesses, schools, health centers

#### Water consumption (daily liters per capita)





- Households using own tap and bottled water for drinking consume more water/capita/day than those relying on other sources
- Average
  consumption
  estimates are
  below utility
  estimates (but
  piped water
  estimates similar to
  utility estimates)
- Wealthier
   households
   consume more
   water per capita,
   consistent with
   expectations, in
   both cities

Impact on:

## Consumption patterns of water at household level?

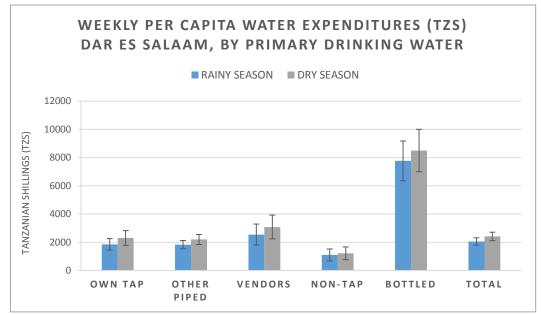
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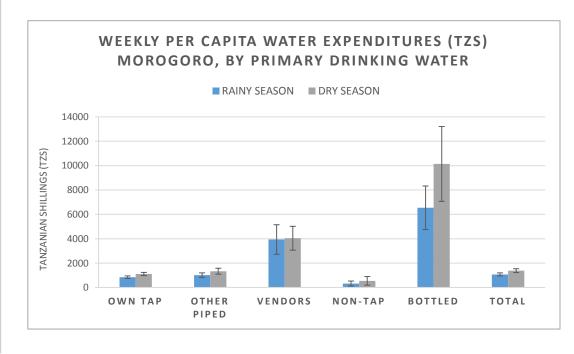
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#### Water expenditures (TZ Shillings per capita per week)





- Expenditures easier to measure from tap sources (from utility bills)
- Those using vendors pay higher prices relative to others, especially in Morogoro
- Seasonal differences are relatively minor, although expenditures slightly higher in dry season
- Daily water expenditures/capita increase with wealth
- Expenditures much higher in general in Dar es Salaam
- Expenditures higher in dry season

Impact on:

## Consumption patterns of water at household level?

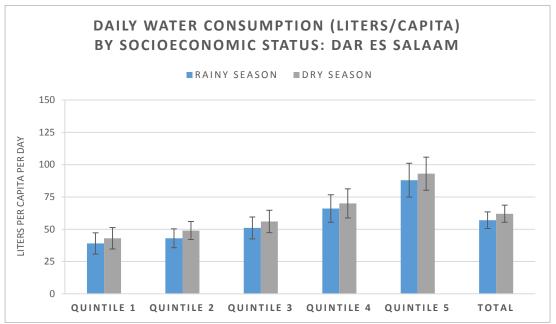
Health (diarrheal incidence among children under 5)

Investment in physical and human capital

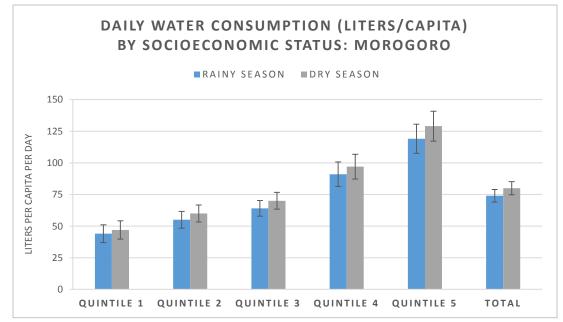
Sub-groups including women, children, poor

Businesses, schools, health centers

#### Water consumption (daily liters per capita)



Wealthier
 households
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 water per capita,
 consistent with
 expectations, in
 both cities



Impact on:

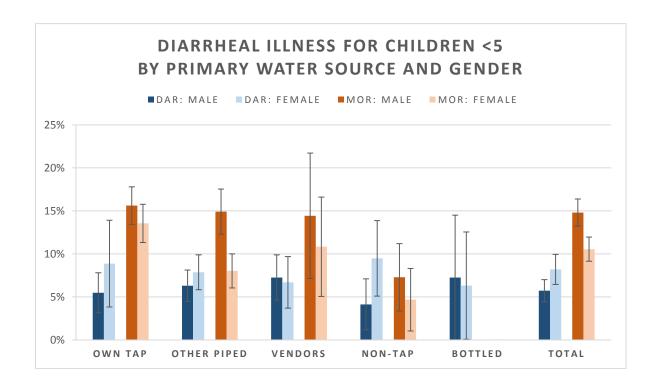
Consumption patterns of water at household level

Health (diarrheal incidence among children under 5)

Investment in physical and human capital

Sub-groups including women, children, poor

Businesses, schools, health centers



No clear findings with regard to diarrheal illness among children under 5 (Note: estimates are very imprecise)

- Few differences observed by water source
- Rates of illness for children in Morogoro higher for all sources
- Prevalence of diarrhea low overall, reducing precision

#### Impact on:

Consumption patterns of water at household level

## Health (diarrheal incidence among children under 5)

Investment in physical and human capital

## Sub-groups including women, children, poor

Businesses, schools, health centers

#### Qualitative Insights

- Diarrhea represents only one type of illness. Typhoid, schistosomiasis, cholera, fungus, ringworm, rashes and itchiness, and urinary tract infections (UTIs) often cited.
- Water treatment behavior highly variable. Those using piped water tend to treat drinking water more regularly.
- Water salinity, makes water unsuitable for drinking, is an often cited problem with water quality.
- Contamination during storage or retrieval (e.g., tanks), and poor sanitation conditions due to a lack of clean water, rather than water quality itself, are respondent concerns.
- Women still bear the largest burden of water collection, including erratic supply hours, negotiating household budget, and risks to personal safety.
- Children are directly affected by scarcity, often enlisted to help collect water, and required to bring water to school in many areas. Water collection duties did not appear to keep children from attending school.

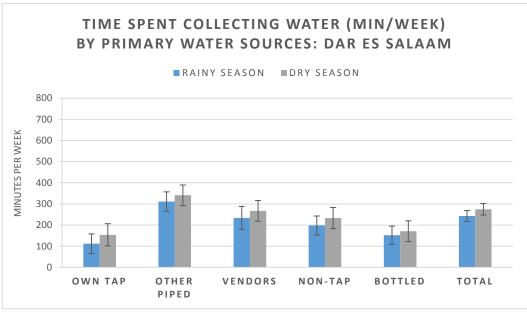
"Most parents are now very keen on school matters. If they [children] need to fetch water it is done after school. Not in the morning as many parents are now enlightened about education matters."

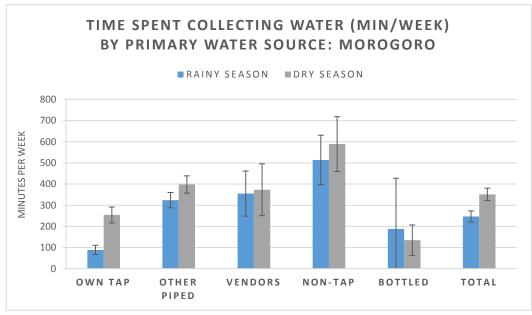
"Stomach fever, typhoid, diarrhea, sometime[s] you just become familiar so when you see the symptoms you just buy ciproflaxin and take it for three days rather than going for the checkup which cost[s] 5000 shillings."

"During the dry season the situation is ... overwhelming because mothers endanger their lives as we have said earlier, we normally go to find water in other side of the road which may result in accidents from bicycles, motorcycles and even cars. In recent days they are about three or four who have encountered accidents due to this water problem so we are [scared]."

- Objectives
- Impact on:
- Consumption patterns of water at household level
- Health (diarrheal incidence among children under 5)
- Investment in physical and human capital
- Sub-groups including women, children, poor
- Businesses, schools, health centers

#### Time spent collecting water





Households with own tap spend less time collecting water.

Differences in collection times greater in Morogoro (but estimates less precise).

Seasonal differences: longer collection times in dry season (as expected).

Socioeconomic differences not very pronounced; although wealthiest spend considerably less time hauling water

#### Impact on:

Consumption patterns of water at household level?

Health (diarrheal incidence among children under 5)?

Investment in physical and human capital?

Sub-groups including women, children, poor?

Businesses, schools, health centers?

#### Health facilities

- Scarcity threatens quality service provision. Lack of consistent supply of clean water makes it difficult to perform essential tasks (surgery, sterilizing equipment, washing soiled linens, flushing toilets, and ensuring patients are properly bathed)
- Health facilities use supplementary water sources like boreholes, tanker-trucks, and storage reserves to mitigate against water shortages
- Patients often bring their own water to facilities





#### Impact on:

Consumption patterns of water at household level

Health (diarrheal incidence among children under 5)

Investment in physical and human capital

Sub-groups including women, children, poor

Businesses, schools, health centers

#### Schools

- Water scarcity puts substantial pressure on limited public resources. Schools reported using a mixed portfolio of piped water, boreholes, rainwater, and water tankers
- Students are regularly affected because of poor sanitary conditions, inducing some absenteeism among female students, inattention during lessons, inadequate meals. Students are often at risk of road accidents or missing lessons if collecting water during the school day
- Water scarcity at home can impact absenteeism, due to rationing (for washing or bathing), rather than water collection (as hypothesized)





#### Impact on:

## Consumption patterns of water at household level

## Health (diarrheal incidence among children under 5)

## Investment in physical and human capital

Sub-groups including women, children, poor

Businesses, schools, health centers

#### Vendors

- Water vendors of all types cited frequent unplanned rationing, or deviations from the expected timetable, as a consistent frustration with respect to carrying out their businesses. Due to the variability, some vendors sell water from multiple sources.
- Water tanker operators spend many hours queuing waiting to fill up tanks or drums; customer volume/day is thus low (e.g., 3-4/day).
- Water kiosk operators can be as dependent as households on rationing schedules and cannot do business when water doesn't flow.
- Push-cart operators face risk of accidents with vehicles in the road.





#### Impact on:

Consumption patterns of water at household level

Health (diarrheal incidence among children under 5)

Investment in physical and human capital

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#### **Vendors**

- Despite improvements to the water supply, residents likely to continue to rely on vendors, in light of the low connection rates and growing population.
- Vendors are hopeful about potential for supply improvements. While some expressed reservations about the completion of the project, most said if piped water supply became reliable, ultimately this would be have positive effects.



"If there is this possibility of bringing water such people, if he can get clean safe water close to him, to be honest to me it will not be a problem at all, I will find another means of getting money instead of water..."

"That will be good, we can't say don't add water because we need customers, if water flows in large volume that will be good for the users."



#### Implementation

### Implemented according to plan?

Challenges encountered? How were they addressed?

Lessons learned from design and implementation?

Variations in this activity worth considering in the future?

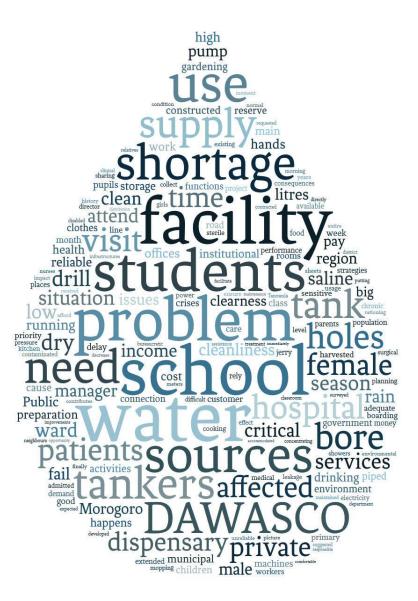
#### Implementation and Next Steps

- End-line data collection
  - Timing not yet determined due to delays in implementation
- Challenges:
  - **Project Design:** Designs thought to be "shovel-ready" required considerable additional preparation. Designs for most plant upgrades were reworked through new design contracts.
  - *Transmission Main:* After inspection of the existing pipe, engineers concluded existing pipe infrastructure could not support the doubling of supply. New transmission main construction ongoing.
  - Non-Revenue Water (NRW): Originally, MCC was to implement NRW reduction activity in Dar es Salaam to curb water produced but unbilled. This was eliminated due to redundancies with other programs. Key informants were not optimistic that full impacts of the investments can be realized without addressing NRW and weaknesses in the distribution network infrastructure.





### Asanteni sana





### Appendix

#### WATER SECTOR PROJECT LOGIC

Lower Ruyu Plant Evnansion and Morogoro Water Sunnly

P	PROCESS		OUTPUTS	C	DUTCOMES	SHORT-TERM	4 OBJECTIVES	MEDIUM-TER	M OBJECTIVES	COMPAC'	Γ GOAL																	
Activities	Indicators	Result	Indicators	Result	Indicators	Result	Indicators	Result	Indicators	Result	Indicators																	
Finance feasibility, design activities fe	Value of feasibility/design contract (\$)*	Improve treatment plants	Schedule of Performance Ratio (ratio)		Number of non-domestic customers (#)*  Number of domestic customers (#)*	Decrease incidence of water-borne related	Percentage of population with diarrhea in the	Decrease in mortality	National level <5 mortality rate (per 1000 births)																			
	Value of feasibility/design contract disbursed (\$)*	Increase water production	Volume of water produced (liters/capita/day)*	Improve water service coverage	Percentage of non-active customers to total customers (%)	morbidity	last 2 weeks (%)		National level Adult mortality rate (per 1000)																			
	Certificate for Environmental Impact Assessment (EIA) issued	Reduce water losses	Non-revenue water (%)*		Percentage of households with access to improved water supply (%)		Average hours worked last week (hours)																					
	(Date)			Improve quality of service	Continuity of service (hours/day)*			Average current value of	Poverty Reduction and Economic Growth Ave: ann house incom capit	Average annual																		
	Improve financial sustainability	Operating Cost Coverage (ratio)*	34	Improve quality	Improve quality			Nephelometric turbidity units (NTU)		Percentage of school children	hous	househo per ca entage of	household assets per capita (\$)	Economic	and household													
	Value of construction contract (\$)*																											Coliform Microbial Density (per 100 milliliters)
					Free Chlorine Residual capital accumulation investment and economic activities																							
value of construction   Increase	contract disbursed	temporary	Total number of people temporarily employed/contracted by MCA-IES (#)*	Increase water consumption	Volume of commercial water consumption (cubic meters per month)*		Average time spent fetching water from home in last week (min)		Average value of commercial assets (\$)																			
	PICA-ILS (#)			Volume of residential water consumption (liters/capita/day)*		week (IIIII)																						

\* Refers to Millennium Challenge Corporation Common Indicators for the Water Sector

### Impact on:

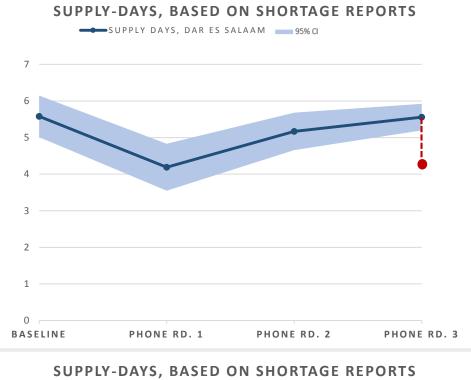
**Outcomes** 

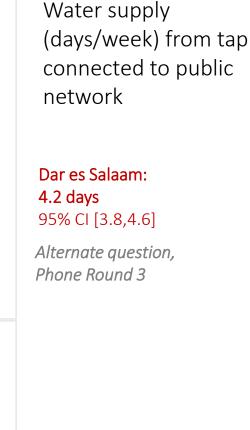
Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)





SUPPLY DAYS, MOROGORO 95% CI BASELINE PHONE RD. 1 PHONE RD. 2 PHONE RD. 3

Morogoro: 3.9 days 95% CI [3.8,4.1]

Alternate question, Phone Round 3

Impact on:

Water supply at the utility level

Demand for connections to network

Access to water and availability of water (household level)

Water quality (source, distribution channel, point of consumption)

#### System-level

In Dar es Salaam, the Lower Ruvu treatment plant had only one of the four water samples meeting the CDC threshold (0.5 mg/liter).

Outlet Source	6/6/13	6/20/13	7/6/13	7/22/13
Lower Ruvu treatment plant	0.5	0.2	0.4	0.3
Upper Ruvu treatment plant	0.6	1	0.8	1.5
Mtoni treatment plant	0.3	0.8	1.5	3.5

In Morogoro, results were consistent with the fact Mambogo treatment plant is still under construction without full treatment capabilities yet.

Source	4/15/13	4/26/13	5/19/13	6/1/13	6/17/13	7/1/13	7/15/13	7/31/13
Mafiga treatment plant	0.5	0.5	2	4	0.8	0.2	0.8	0.5
Mambogo disinfection point	0.1	0.1	0.3	0.2	4	0.1	0.1	2.5



Chlorine dosing at Mafiga, in Morogoro

Improvements in the water treatment capability especially in Morogoro are likely to provide benefits of improved water quality to city residents.